**On the website Option 1 should now read:**

Step 1:Eligible households may apply to enroll in the ACP online by visiting [AffordableConnectivity.gov](https://affordableconnectivity.gov/) and clicking the "How to Apply" tab at the top of the page.

Step 2: Once approved for the program, revisit this page to complete your enrollment and sign the Consent Form. You will need your Application Number. ~~contact HC Wireless for verification and to sign up for a plan or adjust you current plan.~~

*I would add a centered button here with the words “Consent Form,” with a link to the hidden webpage.*

**Option 2 should now read:**

If you are unable to do Option 1, fill out and print the ACP Application, in English or Spanish *(turn the words “English” & “Spanish” into hyperlinks to the 2 forms)*, OR a hard copy of the ACP application may be picked up at our office. Once completed, bring the application to the office, along with proof of identity and eligibility. In addition, sign the Consent Form, so the national database administrator has permission to enter your information.

English and Spanish hyperlinks:

https://www.affordableconnectivity.gov/wp-content/uploads/ACP-Application-Form-English.pdf

https://www.affordableconnectivity.gov/wp-content/uploads/ACP-Application-Form-Spanish.pdf

*I would add another button here with the words “Consent Form,” with a link to the same hidden webpage.*

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**FCC Affordable Connectivity Program (ACP)**

**HC Wireless Customer Consent Form**

**STEP 1:** Read the information below; sign, date and fill out the bottom.

**STEP 2:** Contact HC Wireless at 830.225.1465 (*Can we make this dialable when clicked?*), to pick your plan and sign up for service. **This includes current customers.**

As either a current or new customer of HC Wireless, by signing below, you have consented to receive broadband internet access service from HC Wireless at a discounted rate funded by the federally sponsored Affordable Connectivity Program (ACP).

The customer has been made aware of and understands this discount will be provided subject to the conditions below:

**ACP Terms and Conditions**

* The $30 monthly benefit from the ACP Program may be applied to any broadband internet access service speed offered by HC Wireless.
* Only one ACP discount is eligible per household.
* You may obtain broadband internet access service supported by the ACP Program from any participating provider of your choosing which serves your household. Therefore, you may transfer your ACP Program benefit to another participating provider which serves your household at any time.
* Each household is limited to one ACP transfer transaction per service month.
* The household will be subject to HC Wireless’ undiscounted rates and general terms and conditions:
  + if the program ends, or
  + if the household transfers their ACP benefit to another provider but continues to receive HC Wireless service, or
  + if the household is de-enrolled from the ACP.
* The household may cancel service at any time.
* HC Wireless may disconnect your ACP-supported service after 90 consecutive days of non-payment.
* The household may file a complaint against their provider via the FCC Commission’s Consumer Complaint Center www.consumercomplaints.fcc.gov or calling 1-888-225-5322.

**When HC Wireless enrolls customer in the ACP :**

To establish the customer’s eligibility for the ACP Program, by filling out this form <https://www.affordableconnectivity.gov/wp-content/uploads/ACP-Application-Form-English.pdf>, HC Wireless must provide the following information about you to a national database administrator:

* full legal name
* full residential address
* full mailing adress
* date of birth
* last 4 digits of your Social Security number
  + Social Security numbers are not required to participate in the Affordable Connectivity Program, but by providing the last four digits of your Social Security number your application will be processed faster.
* telephone number associated with your broadband Internet access service
* contact telephone number
* email (recommended, but not required)
* information that establishes household qualification for the ACP
  + programs that you or someone in your household have that qualifies household for the ACP, or
  + number of people in your household and household’s annual income
* identification to verify your identity
  + any one of the following: Driver’s License, Military ID, Passport, Taxpayer Identification Number (ITIN), or other Government ID
* if you are qualifying through a child or dependent
  + their full legal name
  + their date of birth
  + last 4 digits of their Social Security number
    - Social Security numbers are not required to participate in the Affordable Connectivity Program, but by providing the last four digits of their Social Security number your application will be processed faster.
  + identification to verify their identity
    - any one of the following: Driver’s License, Military ID, Passport, Taxpayer Identification Number (ITIN), or other Government ID

**Acknowledgement, affirmation and consent by customer:**

By signing below, I acknowledge receipt of the information specified above regarding the ACP Program. When necessary, I hereby consent to HC Wireless providing the information described above to the national database administrator. In addition, I consent application of the Affordable Connectivity Program’s monthly benefit to the broadband internet access service that I receive from HC Wireless.  Other than the rate charged for broadband Internet access services and the above stated ACP Terms and Conditions, the terms and conditions specified in the Internet Service Agreement with HC Wireless shall continue to apply during the period in which my bill is reduced by the ACP Program.

Signature box

Varcomm Broadband, Inc.

<https://fs24.formsite.com/La7Opw/xcxgvltyi7/index.html>

I like how this website set up their boxes to fill out after the Consent Form jargon, I’m hoping we can do the same thing except I would add 4 more boxes:

* A “Today’s Date” under the signature
* A box to indicate whether the enrollee will be a new customer or a current one.
* A box for a contact phone number, and an optional email box.